



Job Description – Bartender and Server

About Us: Located in the winter wonderland of Revelstoke, British Columbia, Eagle Pass Heliski aims to provide an unparalleled experience to all involved. We are an efficient team of like-minded individuals found happiest in the mountains, fulfilled by small town living, and are always seeking the next pursuit. We pride ourselves on providing a workplace that is supportive, safe, entrepreneurial in spirit, and most importantly fun.

Job

Overview: The Lodge Bartender and Server is responsible for being team players and competently executing food and beverage service to a high standard. They are the face of the bar and dining service and have considerable influence in its patrons' experience. Leading by example and addressing all situations in a professional manner, they seamlessly ensure all guests' needs are met. A high level of hygiene safety is maintained in relation to drink quality, order accuracy, and adherence to food and beverage regulations.

Employment

Dates: Dec 1st, 2023, to end of 2023/24 winter season

Position

Type: Part-time and full-time seasonal positions available

Reports to: Lodge Manager

Wage: Based on previous experience plus benefit package

Location: Eagle Pass Lodge, 1467 Highway 23 South, Revelstoke, BC

Responsibilities & Accountabilities

- ☐ Follow direction from Management Team as a team player to complete all required tasks
- ☐ Create and execute custom drink orders as approved by management
- ☐ Maintain a professional and friendly demeanor and offer timely assistance to customers to ensure their needs are met
- ☐ Use of proper serving techniques as communicated in training
- ☐ Ensure that the food and beverage areas maintain proper standards of cleanliness and sanitation
- ☐ Offer bespoke service by anticipating guests needs before being asked by identifying preferences, communicating and recording for future reference accurately
- ☐ Review communication log at start of shift and complete at the end of shift
- ☐ Record all sales accurately as well as inform management of any wastage, requests for discount or promotional deals



- ☐ Assist guests with special dietary needs and relay to the Chef if not already recorded
- ☐ Assist all teams members and departments as requested
- ☐ In-depth knowledge of cleaning supplies and usages, WHMIS and proactively seek out additional knowledge if unsure
- ☐ Follow daily, weekly, and monthly checklists for cleaning and maintenance as required
- ☐ Follow all company safety and security procedures
- ☐ Report any maintenance issues, damage, or safety hazards to Management

Benefits Package

- ☐ Heliskiing when space and conditions allow
- ☐ Sleep in your own bed. Eagle Pass is a town-based operation
- ☐ Staff Uniform
- ☐ Discounted rates with EPH suppliers and partners
- ☐ Training and certification subsidies

Physical Demands

- ☐ Standing for long durations
- ☐ Ability to carry serving trays and multiple items
- ☐ May require the ability to lift up to 30 lbs

Key Skills and Proficiencies

- ☐ Excellent time management skills and the ability to take ownership of tasks to ensure accurate completion
- ☐ Previous bartending and serving experience of 1-2 years an asset
- ☐ WHMIS Certification an asset
- ☐ Wine knowledge an asset

To Apply

Please send all resumes to lodge@eaglepassheli.com. Resumes will be accepted until a successful candidate has been found. Thank you for your interest in working with us, however, only qualified candidates will be contacted for an interview.

Eagle Pass Heliski is an equal opportunity employer. We evaluate qualified applicants without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability, veteran status, and any other legally protected characteristics.