



Job Posting – Lodge Host

About Us

Located in the winter wonderland of Revelstoke, British Columbia, Eagle Pass Heli strives to provide remarkable, unparalleled experiences to our guests and staff. We are an efficient team of like-minded individuals found happiest in the mountains, fulfilled by small town living, and are always seeking the next pursuit. We pride ourselves on providing a workplace that is supportive, safe, entrepreneurial in spirit, and most importantly fun.

Job Overview

The Lodge Host is responsible for being a team player and competently executing food, beverage and cleaning service to a high standard. They are the face of the lodge and have considerable influence on our guest's experience. Leading by example and addressing all situations in a professional manner, they seamlessly ensure all guests' needs are met. A high level of attention to detail is maintained in relation to all tasks. Daily cleaning duties are part of this position.

Employment Details

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| Type: | Full time & Part time, seasonal |
| Contract Date: | For the 2024/25 winter season |
| Reports To: | Director of Hospitality & Lodge Operations |
| Compensation: | Based on experience Tips and Gratuities |
| Vacation: | Paid out each paycheque |
| Benefits: | EPH Staff Uniform Staff Heli-Skiing (1 day guaranteed, additional days based on performance) Discounts with EPH suppliers and partners Paid training, staff meal, and breaks |
| Work Location: | Primary: Eagle Pass Lodge, 1467 Highway 23 South, Revelstoke May include Daybase and Office locations on occasion |
| Physical Demands: | A moderate level of physical stamina and mobility required including ability to reach, carry, kneel and bend May require the ability to lift up to 30 lbs Standing for long durations Ability to carry serving trays and multiple items |

Roles and Responsibilities

- Follow directions from the Management Team as a team player to complete all required tasks



- Maintain a professional and friendly demeanor and offer timely assistance to guests to ensure their needs are met
- Use of proper serving techniques as communicated in training
- Ensure that the food and beverage areas maintain proper standards of cleanliness and sanitation
- Offer bespoke service by anticipating guests' needs before being asked by identifying preferences, communicating and recording for future reference accurately
- Create and execute custom drink orders as approved by management
- Review communication log at the start of the shift and complete at the end of the shift
- Record all sales accurately as well as inform management of any wastage, requests for discount or promotional deals
- Assist guests with special dietary needs and relay to the Chef if not already recorded
- Assist all team members and departments as requested
- In-depth knowledge of cleaning supplies and usages, WHMIS and proactively seek out additional knowledge if unsure
- Clean corridors, lobbies, stairways, lodge facilities and lounges
- Follow daily, weekly, and monthly checklists for cleaning and maintenance as required
- Follow all company safety and security procedures
- Report any maintenance issues, damage, or safety hazards to Management

Key Skills and Proficiencies

- Excellent time management skills, ability to take ownership of tasks to ensure accurate completion
- Previous housekeeping and serving experience an asset
- WHMIS Certification an asset

To Apply

Please send all resumes to hr@eaglepassheli.com. Resumes will be accepted until a successful candidate has been found. Thank you for your interest in working with us, however, only qualified candidates will be contacted for an interview.

Eagle Pass Heliski is an equal opportunity employer. We evaluate qualified applicants without regard to race, colour, religion, sex, sexual orientation, gender identity, national origin disability, veteran status, and any other legally protected characteristics.

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